

# FINANCIAL ASSISTANCE AT HUTCHINSON HEALTH (PLAIN LANGUAGE SUMMARY)

Hutchinson Health offers financial assistance. Information on eligibility, how to apply, and how financial assistance is calculated is fully described in Hutchinson Health Financial Assistance Policy. To obtain free copies of the Financial Assistance Policy and application form online, to request free copies by mail, or for help with the application process, please visit or contact Hutchinson Health as follows:

- Website: https://hutchhealth.com/patients-visitors/billing-and-insurance/.
- Apply on your HealthPartners online account.

#### Physical Locations:

| Hutchinson Health Hospital             | Hutchinson Health Clinic                             |
|--|--|
| Main Entrance or ER Registration Desk  | Check-In Desk and Patient Financial Advocate Offices |
| 1095 Highway 15 South                  | 3 Century Ave SE                                     |
| Hutchinson, MN 55350                   | Hutchinson, MN 55350                                 |
| Hutchinson Health Mental Health Clinic | Hutchinson Health Orthopedic & Rehabilitation Clinic |
| Check-In Desk                          | Check-In Desk  |
| 1071 Highway 15 South                  | 1029 Highway 15 South                                |
| Hutchinson, MN 55350                   | Hutchinson, MN 55350                                 |
| Hutchinson Health Dassel Clinic        | Hutchinson Health Cancer Clinic                      |
| Check-In Desk                          | Check-In Desk  |
| 460 5th Street North                   | 1095 Highway 15 South                                |
| Dassel, MN 55325                       | Hutchinson, MN 55350                                 |

• Telephone/Fax: Contact a Hutchinson Health Patient Financial Advocate Monday-Friday, during the hours of 8:00 a.m. – 4:30 p.m., at 320-484-4493 or 800-454-3903. Fax – Patient Financial Services 952-883-3094.

### **ELIGIBILITY**

Hutchinson Health calculates financial assistance based on patients' total income compared to what is called the Federal Poverty Level (FPL). Patients who's total income and family size place them at or below 200% of the FPL will receive a 100% financial assistance discount. Patients with a total income and family size that place them less than or equal to 400% of the FPL will receive a partial financial assistance discount. If you are an uninsured patient, you are eligible for a discount that will be automatically applied to your bill. Underinsured patients may also be eligible for a discount. Please contact 320-484-4493 to learn more. If a patient has received emergency or other medically necessary care at Hutchinson Health and is eligible for financial assistance, Hutchinson Health will not charge more than amounts generally billed to patients that have health insurance coverage. Please refer to Hutchinson Health's Financial Assistance Policy for more information.

#### **HOW TO APPLY**

To apply for financial assistance, patients must fill out an application form and return it to Hutchinson Health in person, by mail, or by fax using the contact information above. Patients can also apply online using their HealthPartners online account. Patients will be asked to provide documentation verifying income, assets and information about current or potential health insurance coverage (such as Medicaid, Medicare, or private insurance). For more information, please refer to Hutchinson Health's Financial Assistance Policy or contact a Patient Financial Advocate at 320-484-4493.

## **TRANSLATIONS**

Translations of Hutchinson Health's Financial Assistance Policy, application form, and plain language summary are available according to the communities serviced by Hutchinson Health. For free translated copies, please visit Hutchinson Health's website or request copies using the contact information above.